



“Building Quality for Safer Healthcare”

23 - 25 November 2015

Le Meridien Hotel, Amman, Jordan

	Address: 11a Highlands Avenue, Acton, London W3 6ES UK
<p>Speaker’s profile (maximum 150 words)</p>	<p>Name: Jan Mackereth-Hill</p> <p>Title: Director, MB3 Healthcare Ltd, London</p> <p>Bio:</p> <p>Jan has worked for over 20 years in quality improvement in the field of health and social care.</p> <p>Having had a background in the NHS in the UK Jan successfully implemented ISO9001 Quality Management System in an Oncology service. From this she moved on to assessing health and social care organisations in Europe for a UK based accreditation organisation. Whilst at the organisation she also led on training of surveyors, development of standards and was team lead in over 70 surveys.</p> <p>More recent projects include: training of surveyors, review of standards as an expert, technical author for British Standards Institute, and Accreditation Manager for ISQua.</p>